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Maintenance Outsourcing Management: Best Practices & eSourcing Enabled Practices

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Boston (USA)

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Program Overview

In this program you will learn about...
 You will learn about the Best Worldwide Practices in Outsourcing Management including eSourcing.

Program Content

- Outsourcing the 21st Century Trend
- Outsourcing Business Models
- Outsourcing Methodology
- Outsourcing Planning
- Maintenance Outsourcing Technology Issues
- Contractual Issues
- Other Management Issues on Outsourcing Projects
- Good and Best Practices in...
    - Prequalification Activities
    - Contractor Management System
    - Motivation Facilitation
    - Performance Enhancement
    - Relationship System
    - HRD
    - Security & Risk Management
    - Knowledge Management
    - Customer Interactions
    - Team Working Enablers
    - Technical Infrastructure
    - Customer Feedback
    - Monitoring Service Quality.
- An Step-by-Step Developed Action Plan for Implementing Outsourcing in your Organization