



Best Practices for Maintenance Data Collection,  
Knowledge Management & Maintenance Planning



16 - 27 September 2024



Milan (Italy)

# Best Practices for Maintenance Data Collection, Knowledge Management & Maintenance Planning

course code: E9106 From: 16 - 27 September 2024 Venue: Milan (Italy) - course Fees: 4500 Euro

## Program Overview

In this program you will learn about...

This program is focused to helping you develop a Maintenance Knowledge Management System for your Organization which is then used as a basis for Maintenance Planning.

It covers issues related to collection of maintenance data in a form suitable for use in a System of Maintenance based on Facts.

The term Data is used in the widest term and includes: Equipment History, Maintenance Records, Maintenance Procedures, Customer Real Needs, New Developments, Cost Data and other Future Actionable Data.

This program's recommendations are compatible with any CMMS you might be currently using. This program is relevant to both Routine Maintenance and Plant Shutdown Maintenance.

## Program Content

- Analyzing the Organizational Objectives
- Customer Satisfaction
- Exceeding Customer Expectations
- Maintenance Business Environment
- Business Compulsions
- Legal Issues
- Industry Standards...
- Maintenance Business Processes
- Maintenance Management Data Needs
- Methods for Collecting the Data
- Data Analysis
- Customer Centric Data Management.
- Good Practices for Managing Maintenance
- Best Practices in Maintenance
- Leadership Activities in Maintenance Management & Data Collection



