



Improving Application of Technology in your
Organization or Department



14 - 18 April 2025



Singapore

Improving Application of Technology in your Organization or Department

course code: M9366 From: 14 - 18 April 2025 Venue: Singapore - course Fees: 5500 Euro

Program Overview

In this program you will learn about...

This program helps you analyze how much resources your organization is currently wasting by not implementing improvement opportunities.

You learn how you can put \$ amounts to customer satisfaction (internal and external) delay in provision of a product or service time spent expediting or correcting errors etc.. All these that were previously considered immeasurable.

This program also looks at the approach you will follow subsequent to the analysis to take advantage of identified opportunities.

Program Content

In this program you will learn about the Cost of Quality...

- Practical Issues
- Industry Standard Terminology
- Industry Methodologies, Standards Best Practices
- Business Mapping of Operations
- Flow Charts
- How to measure these costs and turn the results into a continuous improvement program?
- How to Identify and eliminate waste, rework and other hidden cost?
- How to Target improvements?
- How to Develop consistent measures?
- Planning Issues
- Technology Issues
- Information Technology Issues
- Management Issues
- Management Information Needs and Related Systems
- Implementing Improvements

