



# Human Resource Development Business Skills & Best Practices

course code: T9171 From: 10 - 21 February 2025 Venue: Baku (Azerbaijan) - course Fees: 6750 Euro

## Program Content

### Day 1

- Registration
- Program Introduction
- Program Overview

### Day 2

- Aligning HR Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies.
- Understanding Organizational Objectives

### Day 3

- Business Environment
- Business Needs
- HR Strategic Plans

### Day 4

- HR Business Processes
- Implementing Good & Best Practices in HR Processes

### Day 5 & 6

- Customer Centric Management
- HR General Good Management Practices

### Day 7

- Leadership in HR
- Leadership Processes
- Leadership Activities some Ideas

### Day 8

- HR Best Practice Processes
- Exceeding "Customer" Expectations Ideas for HR

### Day 9

- Improvements Implementation System for HR
- IT Systems & Processes for HR Productivity & Customer Satisfaction
- Fast-tracking Change & Improvements

## Day 10

- Workshop: Preparing an Action Plan for Implementing Improvements in your Organization
- Program Overview
- Program Recommendations

