



Housekeeping Supervisor



30 September - 11 October



Singapore

Housekeeping Supervisor

course code: M15025 From: 30 September - 11 October 2024 Venue: Singapore - course Fees: 5500 Euro

Introduction:

Home economics a science that deals with the study of the family and its components at the home, environment and society levels in order to promote them to a better family life. It aims to make every home fit in living terms. Economically sound, physically and mentally healthy. Emotionally and psychologically balanced, responsible and environmentally and socially responsible, and thus live in an atmosphere of love and mutual respect.

The scientific content of the course

Hospitality:

- Basics of setup and planning.
- Basic standards of luxury hospitality.
- Set and maintain standard for luxury hospitality standards.
- Luxurious service behavior.
- Fundamentals of Food and Beverage Services.
- Breakfast, buffet and dining in the room.
- Mastering the bar and preparing the dining room.
- The behavior requirements within each section.
- The bedroom as a product and facility.
- Fitness facilities.
- Public places and basic means of transportation.
- Food and beverage service of professional skills and techniques used in the luxury hospitality service.
- The formation of a strong core layer of service skills that can be used to promote further growth.

House keeping:

- Basic home keeping standards In order to be able to provide quality service standards consistent with each order.
- Public behavior in front of home-based colleagues in front of the basics of domestic service.
- Access to bedroom and bathroom standards.
- Turndown service in bedroom and bathroom.
- Room and bathroom service.
- How to collect and submit laundry.

Occupational Health and Safety:

- Food and beverage service.
- Customer service.
- Work Staff.
- Accommodation services.
- Inventory control.
- Department of Personnel Affairs or Department of Human Resources.
- Financial management.
- Business Planning.
- Executive Management.

