











Amman (Jordan)



## Maintenance Management: Business Skills & Best Practices

course code: E9107 From: 10 - 28 November 2024 Venue: Amman (Jordan) - Vip Business Center course Fees: 3750 Euro

## **Program Overview**

In this program you will learn about... Aligning Maintenance Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies

## **Program Content**

- 1. Analyzing the Organizational Objectives
- 2. What it takes to Satisfy Maintenance Customers (Internal & External)
- 3. Maintenance Business Environment
  - 1. Maintenance Policy
    - 2. Legal & Regulatory Issues
    - 3. Industry Standards...
- 4. Maintenance Business Processes
- 5. Selecting Technology including IT for Maintenance Dept
- 6. Customer Centric Maintenance Management.
- 7. Product & Service Leadership for Maintenance Departments
- 8. Good Practices for Managing Maintenance
- 9. Best Practices for Maintenance Management
- 10. Some Projects for Exceeding Customer Expectations
- 11. Fast-tracking Change & Improvements.









