











Vienna



# Human Resource Development Business Skills & Best Practices

course code: T9171 From: 21 October - 8 November 2024 Venue: Vienna - course Fees: 6750 Euro

# **Program Content**

Day 1

- Registration
- Program Introduction
- Program Overview

#### Day 2

- Aligning HR Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies.
- Understanding Organizational Objectives

#### Day 3

- Business Environment
- Business Needs
- HR Strategic Plans

#### Day 4

- HR Business Processes
- Implementing Good & Best Practices in HR Processes

Day 5 & 6

- Customer Centric Management
- HR General Good Management Practices

## Day 7

- Leadership in HR
- Leadership Processes
- Leadership Activities some Ideas

#### Day 8

- HR Best Practice Processes
- Exceeding "Customer" Expectations Ideas for HR

Day 9

- Improvements Implementation System for HR
- IT Systems & Processes for HR Productivity & Customer Satisfaction
- Fast-tracking Change & Improvements





### Day 10

- Workshop: Preparing an Action Plan for Implementing Improvements in your Organization
- Program Overview
- Program Recommendations





