





Advanced Contract Management Using Quality
Assurance Methodology



29 September - 10 Octo



Amman (Jordan)



# Advanced Contract Management Using Quality Assurance Methodology

course code: P9045 From: 29 September - 10 October 2024 Venue: Amman (Jordan) - Vip Business Center course Fees: 3700 Euro

## **Program Overview**

In this program you will learn about...

This program covers the skills required for Contract Managers to perform their job function Effectively Efficiently.

#### It also includes:

- Protecting Your Project Your Organization, Using New Methodologies Techniques, Computer Tools Winning Negotiating Strategies
- ISO-9000 Quality Assurance Compliance.
- Management Improvement
- Review Design of Agreements
- Ensuring Compliance with Contractual Terms
- Preparation and Evaluation of Claims for Delays, Cost Compensations Variation Orders.

## By the end of the course, participants will also be able to...

- Examined and Discussed the purpose, requirements and conditions of contracts, including contracts for supply, maintenance and construction work.
- Reviewed the skills needed to award and manage contracts effectively, whether these contracts are related to projects or the purchase of products and services.
- Review Design Agreements
- Ensure Compliance with Contractual Terms
- Prepare and Evaluate Claims for Delays, Cost Compensations Variation Orders.

#### He will learn about the Best Worldwide Practices in Contract Management

- Methodology
- Planning
- Tools and Technology Issues
- Management Issues

## **Program Content**

- How this Program Can do Wonders for You and Your Department
- Understand the Processes taking place on Contracts
- Best Industry Practices
- Tools and Techniques
- Set up a Management System for Contracts section (Systematic Organizing, Control & Improvement)
  - How to...
    - Improve Effectiveness Productivity on your Contracts?
    - Develop Capabilities in your Contract Supervision and Control Staff to make sure they understand the "Why", "How", "When" and "What Not to.." of





### **Effective Contract Management?**

- Implement and Supervise Effective Contract Practices avoiding the pitfalls that lead to delays, disruptions, increased costs and disputes.
- Negotiate Competitive and Noncompetitive Contracts to Get the Best Deals.
- Develop Continuous Improvement Excellence in Contract Management in your organization.
- Contract Management: the problem areas.
- What is Quality Assurance in Contract Management.
- Types of Contracts:
  - Supply, Maintenance, Construction
  - Fixed Price or Reimbursable Cost
  - FPC
  - For each type...associated...
    - Productivity Risks
    - · Financial Risks
    - · Main Conditions of Contract
    - · Other Areas of Concern
- Purpose, Content, Procedure and What Can Go Wrong in Contract Processes...
  - Prequalification
  - The Tendering Process
  - Evaluation of Tenders
  - Flowcharting the Processes
  - Pre-Qualification and ISO-9000
- Preparing the Contract Plan
- Negotiating Strategy and Tactics...
  - Pre-award Negotiations
  - Negotiation of Changes and Variation Orders
  - Negotiating Disputes and Claims
  - Win-Win Philosophy
  - Expectations Changing Expectations
  - Planning Preparation
  - Tricks others may play
- Administering Contracts...
  - The Business Legal Environment
  - The Problem Areas
  - Do's and Don'ts
  - Letters Notices
  - Documentation
  - Productivity Killer Attitudes
  - Programs, Progress, Delivery Schedules and Expediting
  - Quality and Substitutes
  - Variation Orders
- Claims and Counter-Claims...
  - What are they?
  - Minimizing Claims
  - Your Counter Claims
    - Penalty Liquidated Damages
    - Consequential Losses
    - Insurance
    - Warranty
    - Guarantees
- How to effectively use lessons learn't on a Contract.





- Preparing Tender Documents
  - Standardization
  - Various Sections their purpose and significance
- Finally we will give a thought to...
  - Cost-Benefit Approach to Decisions
  - Longer term interests of company
  - Benefits of Supplier Development
  - Emerging Contract and Procurement Philosophies.