



# Achieving Performance Excellence through Implementing an Effective Coaching System

course code: T9176 From: 16 - 20 February 2025 Venue: Kuala Lumpur (Malaysia) - Royale chulan hotel course Fees: 4500 Euro

## Program Overview

In this program you will learn about...

Coaching is one of the most Effective HR Development Option Available to any organization. This program shows how you can overcome the usual roadblocks to the implementation of a Coaching Culture in your Organization.

This program provides the participant an essential skills and step-by-step methodology to Develop a Coaching Program for his organization's and department's employees.

This program provides understanding for the prerequisites for dramatic productivity improvement, customer satisfaction (internal & external), job satisfaction, reduced complaints, reduce the managers work load, facilitate delegation of work and create a better image for your department and organization - all through the implementation of an effective coaching system.

The program discusses the required Management Commitment, Policy, Procedures, Work Instructions, Feedback, Continuous Improvement - that must be implemented for success.

The participant will go back from the program with a prepared action plan to implement a Coaching System in his Department or Organization.



