



Business Process Outsourcing Management



3 - 7 February 2025



Singapore

# Business Process Outsourcing Management

course code: P9429 From: 3 - 7 February 2025 Venue: Singapore - course Fees: 5500 Euro

## Program Content

In this program you will learn about...

- Understanding Outsourcing Business Environment
  - Regulatory
  - Commercial
  - Logistics
- Outsourcing Opportunities
  - How others are benefiting?
  - How the ground-rules are changing?
- Understanding Outsourcing Business Processes (Flow Chart Approach)
- Analyzing Your Organizational Needs
  - Products
  - Services
  - Speeding up of Deployment
- Redefining Work for Outsourcing
- Finding the Outsourcing Partner
- Outsourcing Contract Conditions to Protect your Organization
- Controlling the Transition Processes
- Effective Outsourcing Monitoring & Management
- Maintenance of Outsourcing Relationship
- Outsourcing Pitfalls
- Outsourcing Good & Best Practices
- Outsourcing Action Plan for your Organization (Your Leadership Plan).
- 2 week workshop on preparing an outsourcing implementation plan.



