



Maintenance Management: Business Skills & Best Practices



7 - 18 April 2025



Milan (Italy)

# Maintenance Management: Business Skills & Best Practices

course code: E9107 From: 7 - 18 April 2025 Venue: Milan (Italy) - course Fees: 6750 Euro

## Program Overview

In this program you will learn about... Aligning Maintenance Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies

## Program Content

1. Analyzing the Organizational Objectives
2. What it takes to Satisfy Maintenance Customers (Internal & External)
3. Maintenance Business Environment
  1. Maintenance Policy
  2. Legal & Regulatory Issues
  3. Industry Standards...
4. Maintenance Business Processes
5. Selecting Technology including IT for Maintenance Dept
6. Customer Centric Maintenance Management.
7. Product & Service Leadership for Maintenance Departments
8. Good Practices for Managing Maintenance
9. Best Practices for Maintenance Management
10. Some Projects for Exceeding Customer Expectations
11. Fast-tracking Change & Improvements.



