



Implementing and Auditing QA ISO-9001 Systems



10 - 28 November 2024



Kuala Lumpur (Malaysia)

# Implementing and Auditing QA ISO-9001 Systems

course code: A9013 From: 10 - 28 November 2024 Venue: Kuala Lumpur (Malaysia) - Royale chulan hotel course Fees: 6750 Euro

## Program Overview

In this program you will learn about...

The main objective of this program is to develop practical capability in Internal Auditing of Quality Assurance and TQM systems.

This program develops skills: preparing review of procedures, checklists, effective reporting and expertise in Quality Improvement Methodologies.

This program is intended for all Middle Level Managers. Other participants will include Analysts, System Auditors, Quality Team Members, TQM, supervisors and executives from the All Departments.

## Program Content

### Main Skills Developed in:

- Quality Assurance Methodology
- Auditing Methodologies
- ISO-9001 Requirements
- Understanding Continuous Improvement
- Quality Assurance Tools
- Quality Improvement Tools
- Operational Quality Auditing Skills
  - Examining Skills
  - Questioning Skills
  - Audit Tools and Techniques: Data gathering Ground-rules, Data comWashington, DCon techniques-Benchmarking, Data analysis-understanding self-assessment data.
  - Evaluating
  - Effective Reporting that Sells
  - Follow-up and Continuous Improvement
- **Managing the Quality Audit**
  - Planning an Audit
  - Organizing the Conduct of Audit
  - Communicating Objectives - other auditors and auditees
- Directing an Audit Team
- Managing the External Auditor



