











a Lumpur (Malaysia)



Maintenance Management: Business Skills & Best Practices

course code: E9107 From: 24 November - 5 December 2024 Venue: Kuala Lumpur (Malaysia) - Royale chulan hotel course Fees: 6750 Euro

Program Overview

In this program you will learn about... Aligning Maintenance Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies

Program Content

- 1. Analyzing the Organizational Objectives
- 2. What it takes to Satisfy Maintenance Customers (Internal & External)
- 3. Maintenance Business Environment
 - 1. Maintenance Policy
 - 2. Legal & Regulatory Issues
 - 3. Industry Standards...
- 4. Maintenance Business Processes
- 5. Selecting Technology including IT for Maintenance Dept
- 6. Customer Centric Maintenance Management.
- 7. Product & Service Leadership for Maintenance Departments
- 8. Good Practices for Managing Maintenance
- 9. Best Practices for Maintenance Management
- 10. Some Projects for Exceeding Customer Expectations
- 11. Fast-tracking Change & Improvements.









