





Human Resource Development Business Skills & Best Practices



11 - 29 August 2024



a Lumpur (Malaysia)



# Human Resource Development Business Skills & Best Practices

course code: T9171 From: 11 - 29 August 2024 Venue: Kuala Lumpur (Malaysia) - Royale chulan hotel course Fees: 6750 Euro

# **Program Content**

## Day 1

- Registration
- Program Introduction
- Program Overview

# Day 2

- Aligning HR Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies.
- Understanding Organizational Objectives

## Day 3

- Business Environment
- Business Needs
- HR Strategic Plans

#### Day 4

- HR Business Processes
- Implementing Good & Best Practices in HR Processes

## Day 5 & 6

- Customer Centric Management
- HR General Good Management Practices

# Day 7

- Leadership in HR
- Leadership Processes
- Leadership Activities some Ideas

## Day 8

- HR Best Practice Processes
- Exceeding "Customer" Expectations Ideas for HR

## Day 9

- Improvements Implementation System for HR
- IT Systems & Processes for HR Productivity & Customer Satisfaction
- Fast-tracking Change & Improvements





# Day 10

- Workshop: Preparing an Action Plan for Implementing Improvements in your Organization
- Program Overview
- Program Recommendations



