



Maintenance Outsourcing Management: Best Practices & eSourcing Enabled Practices



15 - 19 December 2024



Kuala Lumpur (Malaysia)

# Maintenance Outsourcing Management: Best Practices & eSourcing Enabled Practices

course code: E9111 From: 15 - 19 December 2024 Venue: Kuala Lumpur (Malaysia) - Royale chulan hotel course Fees: 4500 Euro

## Program Overview

In this program you will learn about...

You will learn about the Best Worldwide Practices in Outsourcing Management including eSourcing.

## Program Content

- Outsourcing the 21st Century Trend
- Outsourcing Business Models
- Outsourcing Methodology
- Outsourcing Planning
- Maintenance Outsourcing Technology Issues
- Contractual Issues
- Other Management Issues on Outsourcing Projects
- Good and Best Practices in...
  - Prequalification Activities
  - Contractor Management System
  - Motivation Facilitation
  - Performance Enhancement
  - Relationship System
  - HRD
  - Security & Risk Management
  - Knowledge Management
  - Customer Interactions
  - Team Working Enablers
  - Technical Infrastructure
  - Customer Feedback
  - Monitoring Service Quality.
- An Step-by-Step Developed Action Plan for Implementing Outsourcing in your Organization



