





Advanced Contract Management Using Quality Assurance Methodology







Amman (Jordan)



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course code: P9045 From: 17 - 28 November 2024 Venue: Amman (Jordan) - Vip Business Center course Fees: 3700 Euro

Program Overview

In this program you will learn about...

This program covers the skills required for Contract Managers to perform their job function Effectively Efficiently.

It also includes:

- Protecting Your Project Your Organization, Using New Methodologies Techniques, Computer Tools Winning Negotiating Strategies
- ISO-9000 Quality Assurance Compliance.
- Management Improvement
- Review Design of Agreements
- Ensuring Compliance with Contractual Terms
- Preparation and Evaluation of Claims for Delays, Cost Compensations Variation Orders.

By the end of the course, participants will also be able to...

- Examined and Discussed the purpose, requirements and conditions of contracts, including contracts for supply, maintenance and construction work.
- Reviewed the skills needed to award and manage contracts effectively, whether these contracts are related to projects or the purchase of products and services.
- Review Design Agreements
- Ensure Compliance with Contractual Terms
- Prepare and Evaluate Claims for Delays, Cost Compensations Variation Orders.

He will learn about the Best Worldwide Practices in Contract Management

- Methodology
- Planning
- Tools and Technology Issues
- Management Issues

Program Content

- How this Program Can do Wonders for You and Your Department
- Understand the Processes taking place on Contracts
- Best Industry Practices
- Tools and Techniques
- Set up a Management System for Contracts section (Systematic Organizing, Control & Improvement)
 - How to...
 - Improve Effectiveness Productivity on your Contracts?
 - Develop Capabilities in your Contract Supervision and Control Staff to make sure they understand the "Why", "How", "When" and "What Not to.." of





Effective Contract Management?

- Implement and Supervise Effective Contract Practices avoiding the pitfalls that lead to delays, disruptions, increased costs and disputes.
- Negotiate Competitive and Noncompetitive Contracts to Get the Best Deals.
- Develop Continuous Improvement Excellence in Contract Management in your organization.
- Contract Management: the problem areas.
- What is Quality Assurance in Contract Management.

• Types of Contracts :

- Supply, Maintenance, Construction
- Fixed Price or Reimbursable Cost
- EPC
- For each type...associated...
 - Productivity Risks
 - Financial Risks
 - Main Conditions of Contract
 - Other Areas of Concern
- Purpose, Content, Procedure and What Can Go Wrong in Contract Processes...
 - Pregualification
 - The Tendering Process
 - Evaluation of Tenders
 - Flowcharting the Processes
 - Pre-Qualification and ISO-9000

• Preparing the Contract Plan

- Negotiating Strategy and Tactics...
 - Pre-award Negotiations
 - Negotiation of Changes and Variation Orders
 - Negotiating Disputes and Claims
 - Win-Win Philosophy
 - Expectations Changing Expectations
 - Planning Preparation
 - Tricks others may play

• Administering Contracts...

- The Business Legal Environment
- The Problem Areas
- Do's and Don'ts
- Letters Notices
- Documentation
- Productivity Killer Attitudes
- Programs, Progress, Delivery Schedules and Expediting
- Quality and Substitutes
- Variation Orders

• Claims and Counter-Claims...

- What are they?
- Minimizing Claims
- Your Counter Claims
 - Penalty Liquidated Damages
 - Consequential Losses
 - Insurance
 - Warranty
 - Guarantees
- How to effectively use lessons learn't on a Contract.





• Preparing Tender Documents

- Standardization
- Various Sections their purpose and significance
- Finally we will give a thought to...
 - Cost-Benefit Approach to Decisions
 - Longer term interests of company
 - $\circ~$ Benefits of Supplier Development
 - Emerging Contract and Procurement Philosophies.

