





Sales & Marketing Manager Skills











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course code: U9384 From: 13 - 17 January 2025 Venue: London (UK) - course Fees: 4500 Euro

Program Content

In this program you will learn about...

- 1. Understanding Business Environment
 - Regulatory
 - 2. Commercial
- 2. Understanding & Fulfilling Customer Expectations
 - 1. Products
 - 2. Services
- 3. Negotiating Skills
 - 1. Understanding the Process
 - 2. Preparation for Negotiations
 - 3. Negotiating Tactics
- 4. Developing Entrepreneurship
 - 1. Personal Skills
 - 2. In Teams
- 5. Identifying New Customers
- 6. Setting Appointments
- 7. Presenting Products
- 8. Developing Sales Plans
- 9. Developing Proposals
- 10. Managing Sales Team
- 11. Coaching Team Members
- 12. Customer Relationship Management
- 13. Strategies & Projects for Exceeding Customer Expectations
- 14. Leadership in Sales & Marketing
 - 1. People Leadership
 - 2. Service Leadership
 - 3. Product Leadership
- 15. Preparing an Action Plan
- 1. And Much More...









