



Maintenance Outsourcing Management: Best Practices & eSourcing Enabled Practices



10 - 14 March 2025



Milan (Italy)

Maintenance Outsourcing Management: Best Practices & eSourcing Enabled Practices

course code: E9111 From: 10 - 14 March 2025 Venue: Milan (Italy) - course Fees: 4500 Euro

Program Overview

In this program you will learn about...

You will learn about the Best Worldwide Practices in Outsourcing Management including eSourcing.

Program Content

- Outsourcing the 21st Century Trend
- Outsourcing Business Models
- Outsourcing Methodology
- Outsourcing Planning
- Maintenance Outsourcing Technology Issues
- Contractual Issues
- Other Management Issues on Outsourcing Projects
- Good and Best Practices in...
 - Prequalification Activities
 - Contractor Management System
 - Motivation Facilitation
 - Performance Enhancement
 - Relationship System
 - HRD
 - Security & Risk Management
 - Knowledge Management
 - Customer Interactions
 - Team Working Enablers
 - Technical Infrastructure
 - Customer Feedback
 - Monitoring Service Quality.
- An Step-by-Step Developed Action Plan for Implementing Outsourcing in your Organization

