# EURO WINGS
## TRAINING CENTER
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Advanced Operational Auditing & Management Effectiveness Analysis.

9 - 27 September 2024

Rome (Italy)

# Advanced Operational Auditing & Management Effectiveness Analysis.

course code:  A9006  From:  9 - 27 September 2024  Venue:  Rome (Italy) - course Fees:  6750  Euro

## Program Overview

In this program you will learn about...
   This is a comprehensive program intended for those who wish to become empowered Management Auditors, Analysts and Business Consultants. This program emphasizes meeting and exceeding internal and external customer  expectations. By successfully doing this you will have turned your organization or department into a center of customer excellence.
   Full Methodology and Management Aspects Intensive Discussion of Operation Auditing. You will also gain skills in applying the Best Worldwide Practices in Operational Auditing...

- Planning
- Quality Assurance
- Methodology
- Management

## Program Content

- Methodologies Technologies
    - Best Industry Practices
    - Latest Tools and Techniques
    - Management Systems
    - Technology Standards

Methodologies, Checklists, Practical Skills, Minimum Good Management Practices &  Best Industry Practices

- The Present Situation
- Management Analysis and Audit Processes
- Tools and Techniques for the Analysts
- Following up on the Audit and Analysis
- Understanding Customer Satisfaction
    - Internal Customers
    - External Customers
    - Stake-holders of Company
- Quality Assurance
- Using ISO9001:2010 as a: -
    - Quality Assurance Standard
    - Pre-qualification Document
    - Audit Checklist
    - Good Practice Checklist
- Continuous Improvement
- TQM Methodologies
- How well is your Organization's Business Strategy being Implemented?
- Measuring the True Satisfaction Levels of Your Internal External Customers
- Measuring Wastage of Resources
    - Due to Not following Good Quality Practices

- How Productive is your Organization as Compared to:
    - Your Competitors
    - Best Industry Practices
- How well are your Environmental Management Practices Meeting ISO-14001 and Applicable Laws?
- How Secure are Your Computer Security Fraud Prevention Practices?
- What Investors Customers Really Think About Your Organization?
- Your Organization's Work Culture:
    - Positive Aspects and Strengths
    - Negative Aspects and Weaknesses
- How Effective are your Service Departments?
- How you can Evaluate Your Business Partner Supplier:
    - Capabilities?
    - Usefulness to your organization?
- How well does your organization use Available Technology to achieve
    - Your Goals? and
    - Best Industry Practices?
- Measuring Effectiveness of your:
    - Supplies
    - Stores
    - Logistics
- Scientific Identification of Gaps in Management Skills of your Executives.