





Advanced Contract Management Using Quality Assurance Methodology







Singapore



# Advanced Contract Management Using Quality Assurance Methodology

course code: P9045 From: 9 - 13 December 2024 Venue: Singapore - course Fees: 5500 Euro

# **Program Overview**

In this program you will learn about...

This program covers the skills required for Contract Managers to perform their job function Effectively Efficiently.

It also includes:

- Protecting Your Project Your Organization, Using New Methodologies Techniques, Computer Tools Winning Negotiating Strategies
- ISO-9000 Quality Assurance Compliance.
- Management Improvement
- Review Design of Agreements
- Ensuring Compliance with Contractual Terms
- Preparation and Evaluation of Claims for Delays, Cost Compensations Variation Orders.

#### By the end of the course, participants will also be able to...

- Examined and Discussed the purpose, requirements and conditions of contracts, including contracts for supply, maintenance and construction work.
- Reviewed the skills needed to award and manage contracts effectively, whether these contracts are related to projects or the purchase of products and services.
- Review Design Agreements
- Ensure Compliance with Contractual Terms
- Prepare and Evaluate Claims for Delays, Cost Compensations Variation Orders.

#### He will learn about the Best Worldwide Practices in Contract Management

- Methodology
- Planning
- Tools and Technology Issues
- Management Issues

## **Program Content**

- How this Program Can do Wonders for You and Your Department
- Understand the Processes taking place on Contracts
- Best Industry Practices
- Tools and Techniques
- Set up a Management System for Contracts section (Systematic Organizing, Control & Improvement)
  - How to...
    - Improve Effectiveness Productivity on your Contracts?
    - Develop Capabilities in your Contract Supervision and Control Staff to make sure they understand the "Why", "How", "When" and "What Not to.." of





Effective Contract Management?

- Implement and Supervise Effective Contract Practices avoiding the pitfalls that lead to delays, disruptions, increased costs and disputes.
- Negotiate Competitive and Noncompetitive Contracts to Get the Best Deals.
- Develop Continuous Improvement Excellence in Contract Management in your organization.
- Contract Management: the problem areas.
- What is Quality Assurance in Contract Management.

#### • Types of Contracts :

- Supply, Maintenance, Construction
- Fixed Price or Reimbursable Cost
- EPC
- For each type...associated...
  - Productivity Risks
  - Financial Risks
  - Main Conditions of Contract
  - Other Areas of Concern
- Purpose, Content, Procedure and What Can Go Wrong in Contract Processes...
  - Pregualification
    - The Tendering Process
    - Evaluation of Tenders
    - Flowcharting the Processes
    - Pre-Qualification and ISO-9000

#### • Preparing the Contract Plan

- Negotiating Strategy and Tactics...
  - Pre-award Negotiations
    - Negotiation of Changes and Variation Orders
    - Negotiating Disputes and Claims
    - Win-Win Philosophy
    - Expectations Changing Expectations
    - Planning Preparation
  - Tricks others may play

#### • Administering Contracts...

- The Business Legal Environment
- The Problem Areas
- Do's and Don'ts
- Letters Notices
- Documentation
- Productivity Killer Attitudes
- Programs, Progress, Delivery Schedules and Expediting
- Quality and Substitutes
- Variation Orders

#### • Claims and Counter-Claims...

- What are they?
- Minimizing Claims
- Your Counter Claims
  - Penalty Liquidated Damages
  - Consequential Losses
  - Insurance
  - Warranty
  - Guarantees
- How to effectively use lessons learn't on a Contract.





### • Preparing Tender Documents

- Standardization
- Various Sections their purpose and significance
- Finally we will give a thought to...
  - Cost-Benefit Approach to Decisions
  - Longer term interests of company
  - $\circ~$  Benefits of Supplier Development
  - Emerging Contract and Procurement Philosophies.

