



Maintenance Management: Business Skills & Best Practices



29 June - 10 July 2025



Kuala Lumpur (Malaysia)

Maintenance Management: Business Skills & Best Practices

course code: E9107 From: 29 June - 10 July 2025 Venue: Kuala Lumpur (Malaysia) - Royale chulan hotel course Fees: 6750 Euro

Program Overview

In this program you will learn about... Aligning Maintenance Objectives with Organizational Mission, Vision, Strategic Objectives or Quality Policies

Program Content

1. Analyzing the Organizational Objectives
2. What it takes to Satisfy Maintenance Customers (Internal & External)
3. Maintenance Business Environment
 1. Maintenance Policy
 2. Legal & Regulatory Issues
 3. Industry Standards...
4. Maintenance Business Processes
5. Selecting Technology including IT for Maintenance Dept
6. Customer Centric Maintenance Management.
7. Product & Service Leadership for Maintenance Departments
8. Good Practices for Managing Maintenance
9. Best Practices for Maintenance Management
10. Some Projects for Exceeding Customer Expectations
11. Fast-tracking Change & Improvements.

